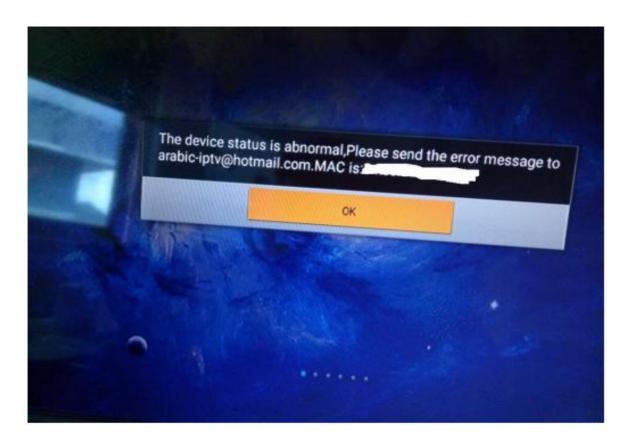
If you box showing the message "The device status is abnormal, please contact your dealer, mac is" as the following picture



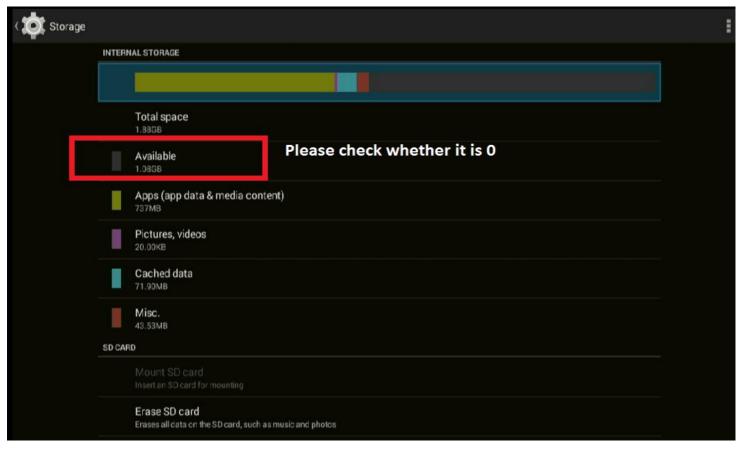
Please go to Extra- settingmbox- more setting- storage- and check whether the available is 0.



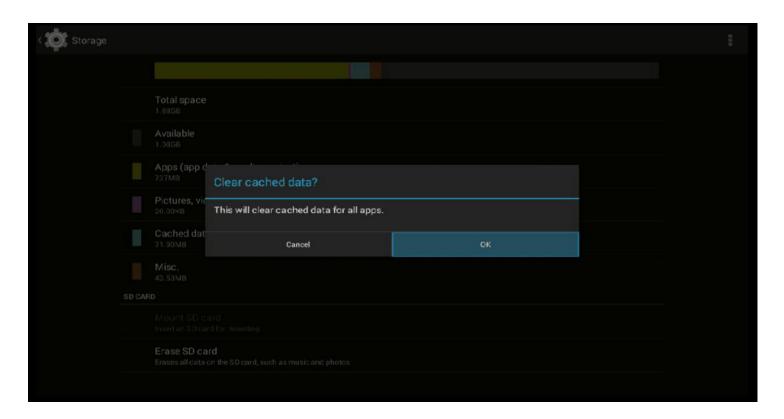








If it is 0, please choose "cached date" and then delete "Misc", then OK.



The last important step, back to home page, and choose live TV, send the picture to your dealer.